



These general conditions of service, together with the internal regulations, govern relations between Villènpark Sanghen srl on one hand and whoever makes the booking, along with fellow travellers. Submitting a request to book a holiday at the Resort implies full acknowledgement and acceptance of the present General Conditions of Service, also of the Internal Regulations and Regulations

A holiday reservation at the Resort can be booked by a Guest of adult age using either of the following procedures:

- via online booking service on the website www.villènparksanghen.com or www.ilcolombaro.com
- contacting our Booking Office +39 0365 5531
- sending an Email to info@villènparksanghen.com or info@ilcolombaro.com

The booking will be confirmed only after the payment of a confirmatory deposit consisting in a sum equivalent to 250 € in high season and 180€ for the other period.

The payment of this amount must be made no later than 7 days after the booking has been arranged.

Payments can be made:

On-line by credit card (American Express and Diners Club cards not accepted);

by bank transfer to Villènpark Sanghen srl account at UBI Banca - IBAN: IT 53B 03111 54720 000000004305 - BIC: BLOPIT22. Cheques and postal orders not accepted.

Please note your booking number reference in the bank transfer procedure.

Once the amount mentioned above has been credited to Villènpark Sanghen account, the Resort will send the Guest a message to confirm the booking. The Guest must check the confirmation of the booking with care, and if it should contain errors, notify the Resort of the fact immediately.

The Guest acknowledges and accepts that all sums paid to the Resort before arrival, even in multiple instalments, will be regarded as part of the confirmation deposit.

Vat is the statutory VAT at the time the tax receipt is issued.

Tourist tax is the statutory tourist tax at the time the tax receipt is issued

As a guarantee against any losses and/or damage that might occur in and around the accommodation unit, the Guest will be asked at Check-In to provide a deposit.

Tourist tax € 1,00 per day per person from 14 years of age.

Check in from 17.00 alle ore 19

Check out till 10.00 departure day

Services included calculated by the online booking service on the site:

- Included Final cleaning (except kitchen, dishes and garbage removal).
- Electricity, Water, Gas
- WiFi (available throughout the outdoor area)

- 1 Car-park space
- Use of the swimming pool N°1 e N°3 12/05 – 19/09; pool N°2 01/07 – 31/08
- Tennis court, ping-pong
- Beach access
- Animation from 01/07 to 31/08
- Discount 30% Green Fee Golf Il Colombaro
- VAT 10%

On request

Bed linen and towel are Extra

Bed linen: € 6,00 persona each time they are changed

Towels: Euro 4 persona each time they are changed

Air conditioning (if available in the apartment) € 8,00 day

Buoy and place for the trailer € 22,00 day

Baby cot € 2,00 day

Useful information

Apartment available from 17.00 o'clock to 19 o'clock on the arrival day and until 10.00 o'clock on the departure day.

Total balance of your stay must be paid within 3 days from your arrival,

Cheques are not accepted

Extras as per our price list.

No extra persons are allowed in each typology.

BBQ allowed. Our guests are asked to respect the security rules.

Excursions to amusement parks, trips to the surrounding areas, Opera tickets, etc. can be booked at our front desk.

Small animals are allowed only if confirmed at the reservation

Cancellation policy

Advance payment refundable till 14 days before the arrival date.

Cancellation-Amount to be paid

14-7 days prior to arrival: 75% of the full amount

7-1 days prior to arrival or NO SHOW: 100% of the full amount

Should the Guest make the booking for several people, the Guest is responsible to acknowledge all the members to be familiar with these Conditions of Service, the Internal Regulations and if pertinent, the Regulations for Dogs. In making the booking, the Guest accepts these Conditions of Service, the Internal Regulations and the Regulations for Dogs. The Guest will in any event be responsible to the Resort for payment of the price quoted for the selected holiday and, more generally, for any breach of the present General Conditions of Service.

If you require more information, don't hesitate to contact the booking office, until then we remain at your disposal.